

Your Payment Options

Your service rep may ask you at the time your equipment is provided for you to pay your ECP amount (Estimated Cost to Patient).

We are able to accept Visa, MasterCard and Discover and can also accept payment using HSA or Flex spending accounts.

This payment includes any copays or co-insurance that is associated with your specific insurance plan as verified by our billing specialists.

If you are unable to pay this ECP amount at the time of service, we will provide a paper statement to you through the mail. At this time, you may pay by check.



Processing Your Bill with Your Insurance

If you have current insurance coverage, we will submit a claim on your behalf for the equipment that was received. As a convenience to you, we will only send you an invoice after your insurance company has paid or denied the claim. This also includes any co-pays or co-insurance that is associated with your specific insurance plan. Deductibles are separate from co-pays and co-insurance and must be met before benefits can be honored.

Payment Options

Your service rep may ask for payment today for the equipment you received and can accept Visa, MasterCard and Discover. We also accept payment using HSA or Flex spending accounts. If you would like to pay by check this can be done once a paper statement is sent.

A GUIDE TO YOUR MEDICAL BILLS



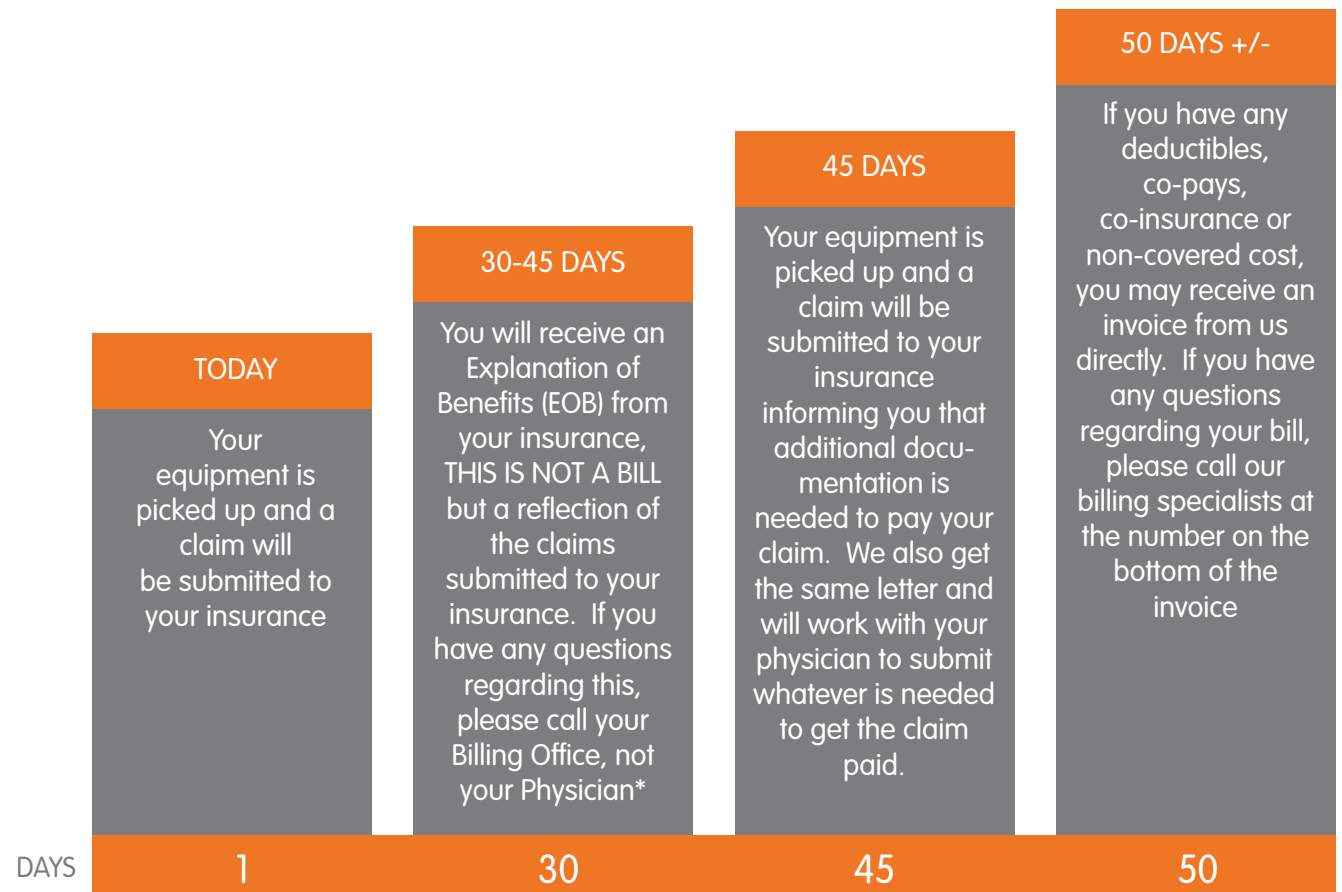
KINEX

Your Financial Responsibilities

Kinex Medical Company accepts responsibility for providing you the best value in rehabilitation services. Therefore, we ask that you accept responsibility for paying for those services in a timely manner. You may always contact our billing department and speak with one of our trained billing specialists regarding your account.



Kinex Medical Company is pleased to have provided you with high quality durable medical equipment and hopes your experience with us has been positive. We have created this helpful guide for our patients to explain the sometimes daunting process of understanding medical bills.



* Please do not contact your physician's office if you have questions reading your EOB. Please contact Kinex as the billing relationships is between your insurance carrier and Kinex Medical Company (800-845-6364). At this point your Estimated Cost to the Patient (ECP) or the rate your service representative spoke with you about at the time of setup is still in effect (so long as your deductible is met) however this is not reflected on your EOB.

We hope that you found our equipment to be an important part of your recovery, thank you!