



## Florida Patient Emergency Plan and Resources Handout

In the event of an emergency (severe weather, power plant emergency, hazardous materials, power outages) please follow the instructions below;

- If this is a life threatening emergency, call 911
- If you have access to a television or radio, turn to a local station for emergency instructions. Local power plants will use this source to notify residents for evacuation.
- If a power outage has occurred, you can contact the Florida Power & Light Company at;
  - Boca/Delray (561) 994-8227
  - Broward (954) 797-5000
  - Fort Pierce (772) 462-0555
  - Jupiter (561) 697-8000
  - Miami-Dade (305) 442-8770
  - Naples (239) 262-1322
  - West Palm Beach (561) 697-8000
  - All Other Areas (800) 226-3545
    - You can also check their website to report an outage or to get updates on a current outage at [www.fpl.com](http://www.fpl.com)
- If your emergency involves hazardous material contact the National Response Center for Hazardous Materials at (800) 424-8802
- If you require alternate shelter due to evacuation, contact your local American Red Cross;
  - Miami & The Keys – Miami, FL (305) 644-1200
  - Broward County Chapter – Fort Lauderdale, FL (954) 797-3800
  - Coast to Heartland – Vero Beach, FL (772) 562-2549
  - Florida’s Southern Gulf - Naples, FL (239) 596-6868
  - Palm Beach & Martin County – West Palm Beach, FL (561) 833-7711
- If you require assistance from FEMA they can be contacted at (202) 646-2500
  - Applications for disaster relief can be found on FEMA’s website at [www.fema.gov](http://www.fema.gov) or by calling (800) 621-3362

### **Additional Resources**

- Department of Children and Families Abuse Hotline (800) 96-ABUSE
- Agency for Health Care Administration Complaint Line (888) 419-3456
- Medicaid Fraud Control Unit (866) 966-7226