Please be advised that plan participants wishing to access their retirement account online would do so at <http://www.voyaretirementplans.com>.

First-time users would click on "Register now" below the Username and Password fields.  They will click on the arrow for “Select An Option”.  They will select one of the two options: social security number and their PIN or social security number and date of birth (mm/dd/yyyy).  The PIN was sent to the participant via U.S. Mail.  If the PIN cannot be located, then the participant can request a new one here.  If a new PIN is needed, then the participants can request a PIN on the website or by calling customer service.  The participant will be able to:

• Request a temporary PIN be sent immediately via email or text provided Voya has the participant’s email address and/or mobile phone number on file or the participant’s work email address (provided the plan has already allowed the use of the company’s email domain for this purpose), or

• Request a PIN be sent via U.S. mail; or

• Register by providing their SSN, date of birth, and completing an online identity quiz

Next, users will have to create their own username and password to use for site access.  Finally, users will have to provide a mobile number or an alternate email address for account security verification and recovery.

Previously registered users who have forgotten their username or password would select the appropriate link and follow the instructions to recover their credentials.

If participants have questions or concerns, they should call our Customer Contact Center at 800-584-6001.